

Adaptive Guests (*Adaptive Athletes/ Families*) Participating with Massanutten Adaptive Snow Sports ~ COVID-19 Response for Winter 2020-21

Due to COVID-19, the 2020-21 winter season at Massanutten Resort is going to be unlike any year we've experienced before. Things will look and will be a little different at *Massanutten Adaptive Snow Sports (MASS)* as we make the health & safety the top priority of ALL who are involved with our program.

We are working hard with our partners at Great Eastern Resorts Management (GERM) to ensure our adaptive guests, their families, our MASS volunteers/instructors and employees experience a safe and enjoyable environment despite many necessary restrictions and protocols being put in place.

Massanutten Adaptive Snow Sports (MASS) will update this page with more information as it becomes available. We will adhere to the current standards of Great Eastern Resorts Management (GERM) www.massresort.com, Virginia Department of Health - VDH www.vdh.virginia.gov, Centers for Disease Control (CDC) www.cdc.gov, and Occupational Safety and Health Administration (OSHA) www.osha.gov. We appreciate your patience as we work to determine where adjustments need to be made moving forward.

It should be known, an inherent risk of exposure to COVID-19 exists in any public place. COVID-19 is an extremely contagious disease that can lead

to severe illness and deaths, especially for senior citizens and individuals with underlying medical conditions. By participating in services offered by Massanutten Adaptive Snow Sports, you voluntarily assume all risks related to exposure to COVID-19.

ADAPTIVE PARTICIPANT, ACCOMPANYING FAMILY & FRIENDS

POLICIES FOR REGISTRATION & LESSONS:

- * Reservations are required for *Massanutten Adaptive Snow Sports (MASS)* (1) sessions/lessons, (2) equipment rentals. Lift Tickets and Equipment Rentals are available for full day (8-hour) session, and 1/2 day (4-hour) session.

- * MASS is using a contactless registration process. <https://taonline.org/v2/index.php/participant-resources/>. All of our adaptive athletes MUST complete each of these forms:
 1. Registration Form
 2. Health Form
 3. Adaptive Snow Sports - EEC Form
 4. DSUSA/MOVE UNITED - Waiver and Release of Liability Form
 5. DSUSA/MOVE UNITED - Media Release Form

- * MASS adaptive athletes/guests undergo daily screening for signs and symptoms of Covid-19.

- * Any MASS adaptive athletes/guests with a fever of or over 100.4 or any sign or symptom of illness will not be allowed to participate.

- * Face coverings will be worn by our MASS adaptive athletes/guests at all times.

- * A lift ticket and any required equipment needed to ski/ride will be provided to the adaptive participant for the duration of the session/lesson.
- * *Massanutten Adaptive Snow Sports (MASS)* does not have lift tickets for accompanying family members or friends. All lift tickets and passes for non-MASS adaptive participants must be purchased through the respective Massanutten Ski Resort website in advance.
- * **For RCI, Massanutten Resort-Owned Rentals, & TripForth rental guests, Lift Tickets will be made available online.** If these guests require a *Massanutten Adaptive Snow Sports (MASS)* session/lesson, and adaptive equipment, they should **plan 21 Days in advance**. These guests should be on the lookout for an email providing access to purchase tickets. Email: adaptive.guide@gmail.com to make a reservation.
- * **ALL other adaptive athletes/guests** who wish to schedule a (adaptive session/lesson, and use of adaptive equipment should contact *Massanutten Adaptive Snow Sports (MASS)* **at least 14 days in advance**. Email: adaptive.guide@gmail.com to make a reservation.
- * Face coverings are required at all times, around the resort (both indoors and outdoors) while participating in a *Massanutten Adaptive Snow Sports* session/lesson. Face coverings must cover nose and mouth. Acceptable face coverings include 2x layer cloth face coverings, disposable medical style face masks, 2x layered neck gators/buff or any form of NIOSH respirator.
- * Social distancing should be practiced while at Massanutten Resort. Maintain 6 feet of distance between you and others. During scheduled sessions, *Massanutten Adaptive Snow Sports* may also use additional equipment and modified teaching methods to promote distancing.

- * The Massanutten Resort Lodge will be closed, except for designated areas.
- * Avoid physical contact, such as shaking hands. Sneeze or cough into a tissue, cloth or your elbow. Practice good hygiene — wash your hands frequently and use disinfectant.
- * Cancelled reservations prevent others from receiving Massanutten Adaptive Snow Sports (MASS) services. Please maintain communication with our staff throughout the process.
- * Failure to cooperate with COVID-19 protocols and updated Massanutten Adaptive Snow Sports (MASS) policies will result in a loss of Massanutten Adaptive Snow Sports (MASS) privileges.

ADDITIONAL INFO & PLANNING TIPS

- * Contact Massanutten Adaptive Snow Sports prior to your arrival if you have COVID-19 symptoms.
- * Arrive dressed to ski/ride and plan to store nonessential belongings in your vehicle or don't bring them with you.
- * Plan for indoor access limitations — restrooms, resting, warm-up, meals.
- * Carry a snack and a collapsible hydration bottle with you. Drinking fountains may be turned off but bottle fillers will be available.

DISINFECTION & SANITIZATION

- * Hand sanitization locations are in and around the lodge, the rental shop and other adaptive program areas.
- * Shared equipment will be sanitized at the end of a scheduled session, before being used by a new person.
- * MASS will implement other procedures as needed to address safety of our adaptive athletes/guests and instructors/volunteers.

RESOURCES FOR SOCIAL DISTANCING AND MASKS:

- [Sesame Street Video to Help Kids with Autism Wear a Mask](#)
- [Video Explaining Social Distancing to individuals with cognitive and sensory disabilities.](#)
- [Information about masks for individuals with cognitive and sensory disabilities.](#)
- [Video on learning to wear masks for individuals with cognitive and sensory disabilities](#)
- [Wearing a Mask for Kids Video](#)
- [Wearing a Mask Social Story for People with Autism](#)
- [CDC recommendations for face masks](#)